California Adult Education Program : Annual Plan : 2022-23 : DRAFT

# 54 Santa Barbara Adult Education Consortium

# Plans & Goals

# **Executive Summary**

The Santa Barbara Adult Education Consortium (SBAEC) continues to have a significant impact in its community. The Consortium's vision is to advance and design new program tailored for adults in our region using data-driven decision-making, and an inclusive, collaborative and coordinated approach with stakeholders, program leaders, and public feedback.

In 2021, the Consortium distributed more than 70% of its funding to adult education programs at Santa Barbara City College (SBCC) and to various community partners. The SBAEC includes nine highly functioning programs that deliver educational programs regionally and provide excellence in education and workforce services to underserved adult learners in the region spanning Santa Barbara, Goleta, and Carpinteria.

Through the spirit of collaboration, local Workforce Plans, district data, and the most recent 2022 South Santa Barbara County BW Research Report on the Economic and Workforce Gap Analysis for Adult Education Students, the Consortium continued to refine its primary 2022-2023 primary goals that include:

(1) Continue to support our noncredit faculty in building pathways to credit for existing and new CAEP programs; (2) Support new activity resulting from AB705 implementation; (3) Support dual enrollment programs to engage high school students completing their degrees to begin their journey to transition to college, job search training and placement (SB-554); (4) Continue to partner with the local Santa Barbara Workforce One-Stop operator and other agencies for career training initiatives; (5) Continue to cross-pollinate CAEP initiatives with WIOA, Guided Pathways, Vision for Success, and Strong Workforce initiatives; (6) Strengthen and support the Noncredit Student Support Services (SSS) Program to provide advising and career counseling, improved orientation to noncredit programs, and transitional support to jobs/careers or credit opportunities; (7) Work in collaboration with the SBCC Admissions Office to strengthen and support the noncredit registration process; (8) Support online distance learning initiatives and provide, where feasible, PD training for faculty and staff in CAEP program areas; (9) Develop a strategic plan that addresses systemic racial injustices within our consortium; (10) Collaborate with local Workforce to increase Adult Learner support systems (housing, foodbank resources, and public assistance programs); (11) Develop a Noncredit Data Collection workgroup that is committed to the collection of accurate data and analytics for all CAEP programs and services; (12) Address newly added CAEP State Priorities that include Equity and Technology and Distance Learning; (14) Extend programming and services in Carpinteria and Goleta

Most recent notable outcomes over the past year include:

- The launch of the first noncredit Career Skills Institute Employment Center: Ready.Match.Hire! Program that provides job skill training courses with a 1:1 job coach model for job procurement. As of Summer 2021, 100+ adult learners participated resulting in a higher than 80% completion rate. 12% have successfully secured employment;
- Successfully became one of the six entities in partnership with the local Workforce Development Board to secure the Department of Labor Pathway Home 2 grant, which provides incarcerated individuals with workforce services both pre-and post-release. The SBCC Career Skills Institute will provide work readiness, occupational training, and career counseling services to up to 100 South County participants to secure employment;
- In 2021, the noncredit Career Skills Institute piloted the correspondence education course modality for those currently incarcerated in the Santa Barbara County Jail. The pilot resulted in 15% of the participants successfully completing State certificates and will continue as a permanent learning modality for incarcerated students;
- Successful redesign of the noncredit English as a Second Language/Citizen programs and Vocational English as a Second Language and Adult High School GED programs, resulting in a 35% increase in enrollment and providing State certificates

for entry into the workforce, career advancement, and citizenship integration services;

- Recognized nationally via Ed Tech World Education and identified as a CAEP 2021 Advancing CA Adult Education Model Program for the SBCC Noncredit English as a Second Language Program Remote ESOL Case Study;
- In collaboration with the Santa Barbara Public Library, launched the first noncredit programming in Safe Food Preparation and Serving, leading to free access to the ServSafe Food Handler<sup>®</sup> Online Courses and Assessment certification needed for adult learners to participate and excel in the local food industry;
- Redistribution of funds for computer hardware purchases in response to COVID-19 closures and changes in operations that resulted in remote access expansion of noncredit course offerings and the continuance of online ESL and AHS/GED testing.

# **Regional Planning Overview**

By dedicating close to 70% of funding towards community partnerships and integrated educational services, the Consortium prioritized and incorporated various community stakeholders to respond to gaps in services and needs in all seven CAEP areas for our region. Our Consortium plans to continue efforts towards increasing partner membership that more closely aligns with new and existing State initiatives as it recognized the value of its partners.

The Consortium plans to continue leveraging existing regional structures, including but not limited to, local workforce investment areas. More specifically, to better identify gaps in service and community needs, in 2018 and most recently in 2022 the Consortium commissioned BW Research, Inc. to perform a comprehensive environmental scan of the Santa Barbara City College School of Extended Learning service region. The research provided a better understanding of the economic and workforce landscape in our regional service area and is used as a guide in selecting CAEP programs.

The BW Research report affirmed the continuance of the Consortium's regional alignment and priorities with the Workforce Development Board's initiatives that focus on key industry clusters, occupations, and pathways. They include Information & Communication Technologies, Biotechnology and Biomedical Devices, Finance and Banking, Health Care, and Building and Design. The report provided the Consortium with critical conclusions and takeaways that describe the regional need for specific adult education and workforce services.

Priorities include two major recommendations that will be used in our Consortium's regional planning:

(I) Support Employment Opportunities

(II) Support Education Transitions, Transfers, and Pathways to reduce barriers for adult learners

# **Meeting Regional Needs**

# Regional Need #1

Gaps in Service / Regional Needs Education Transitions, Transfers, and Pathways

### How do you know? What resources did you use to identify these gaps?

Data sources, such as the Workforce 2021- 2025 Local Plan, South Central Coast Strong Workforce Regional Plan, SBCC student data reports, WIOA II Continuous Improvement Plans, and the most recent 2022 South Santa Barbara County BW Research Report on the Economic and Workforce Gap Analysis for Adult Education Students reflect gaps in transition services to both higher education attainment and middle to top-tier wage-earning careers.

Per the 2022 South Santa Barbara County BW Research Economic and Workforce Gap Analysis for Adult Education Students, the following topics were analyzed within the regional demographic overview: Total population, Educational Attainment, Literacy levels, Income, Poverty, and Age Distribution. This information will allow the Consortium to customize adult education programs, services, and resources and to inform the allocation of education and training resources.

How will you measure effectiveness / progress towards meeting this need?

Effectiveness will be measured through matriculation data, district student outcome reports that track the academic life-cycle transitions and establishing a noncredit student employment procurement data tracking system.

# Address Educational Needs

# 2022-23 Strategies

# Strategy Name

Marketing and Outreach

# Activity that Applies to this Strategy

Support Education Transitions, Transfers, Pathways

# Metrics that Apply to this Activity/Strategy

• All: Adults who Became Participants (AE 202 - Overall)

### Strategy Description

Expand and improve marketing and outreach to target all CAEP program populations to create awareness and increase participation. Methods include but not limited to professional marketing personnel, hard copy and digital media kits, the development of a robust social media marketing campaign, and radio campaigns.

# **Improve Integration of Services & Transitions**

# 2022-23 Strategies

Strategy Name

Improve Integration of Services

### Activity that Applies to this Strategy

Support Education Transitions, Transfers, Pathways

### Metrics that Apply to this Activity/Strategy

• All: Adults who Became Participants (AE 202 - Overall)

### Strategy Description

The SBAEC consortium will engage in the following activities to improve the integration of services:

Continue progress on the newly adopted Guided Pathways mapping project for noncredit certificate CAEP programs. This project will create clear curricular pathways to employment. Program maps include specific course sequences, milestones, and program learning outcomes to provide students with clear academic pathways leading to degree completion or employment attainment;

Enhance student support services to ensure maximum advisement to credit or career pathways;

Integrate credit student support services, admissions, and career offices in noncredit planning strategic planning sessions;

Enhance academic and career counselor engagement, both in-person and online with students to maximize services Continue to engage CASAS staff and administrators to aid in identifying emergent trends;

Enhance professional development efforts to include field trips to other education and workforce agencies to learn best practices;

Engage guest speakers from partner entities, local employers, local Workforce One-Stop to raise awareness of workforce options and opportunities;

Continue supporting existing community partners who provide career training and job placement services;

Continue to support the Career Vocational Adults with Disabilities Program with an emphasis on distance education;

Continue supporting noncredit pre-apprenticeship programming and explore coordinating a formal apprenticeship program in the areas of Construction Technology, Culinary Arts, Information Technology or Business Administration;

Continue to develop the inmate training curriculum to better integrate with the credit Transitions Program and enhance partnerships with local workforce agencies to increase employment opportunities.

# **Improve Effectiveness of Services**

# 2022-23 Strategies

#### Strategy Name

Career Focused Curriculum Creation

### Activity that Applies to this Strategy

Support Employment Opportunities

#### Metrics that Apply to this Activity/Strategy

• All: Adults who Became Participants (AE 202 - Overall)

### Strategy Description

Increase the number of SBCC Career Skills Institute certificates that focus on programs in short-term vocation CTE in employment sectors relevant to our service area that fall within the identified industry clusters (health and technology). Increase ESL Integrative Education Training (IET) and programs offered with each CSI course and certificate. Work with existing and new community partners on the development of these certificates.

# **Fiscal Management**

A narrative justifying how the planned allocations are consistent with the annual adult education plan which is based on your CAEP 3-year plan.

The overarching goals of our Consortium's Three-Year plan are to provide excellence in adult education programming in order to accelerate transitions to transfer or career success. They include:

(1) To continue to provide high-impact programming for adults in a variety of program areas based on proven needs within the seven areas allowable under AB104;

(2) To continue to improve Student Learning and Achievement Goals focused on the needs of adult learners and to assist in their transfer acceleration and career success;

(3) To continue refining programs and services for students in alignment with statewide initiatives;

(4) To enhance awareness of educational offerings and training options available through a robust local marketing campaign;

(5) To develop a comprehensive data collection and accountability infrastructure for all programs and services funded by the consortium and to encourage cross-pollination with each other and statewide initiatives;

(6) To collaborate and engage partners that specialize in job placement, apprenticeship, internship, and job coaching.

Critical needs based on district data performance evaluations of programs and enrollment figures include:

- (1) Restoration of pre-pandemic enrollment levels;
- (2) Development of clear pathways between noncredit and credit credentials;
- (3) Closer credit/noncredit alignment of student services and operations;
- (4) Expanded support services and removal of barriers to transition to credit;
- (5) Addressing structural inequities that disadvantage noncredit students.

The Consortium uses a request for proposal model (with a required timeline and budget sheet), to encourage internal and external partners to submit proposals for alignment not only with our Consortium goals (listed above), mission, and vision but also in alignment with the CAEP allowable programs and objectives. After proposals are received, using a Consortium-specific rubric, the Consortium carefully vets these proposals to ensure alignment with the annual plan, the Three-year plan, and the statewide goals of CAEP, and only chooses to fund those that are in alignment, including only allowable expenditures, and that work to accomplish our objectives and commit to partnering and leveraging resources. The CAEP Director is responsible for tracking the approved budget and all expenditures related to all program areas. Each program area has a program lead that reports expenditures directly to the CAEP Director. The Director verifies the Consortium-approved expenditure(s), obtains approval from the CAEP Chair, and submits for payment by the fiscal agent. The fiscal agent has created a CAEP account for each year of funding that reflects each Consortium-approved expenditure and certifies those expenditures. This process is aligned with our governance documents.

An approach to incorporating remaining carry-over funds from prior year(s) into strategies planned for 2022-23. Our Consortium's approach to incorporating carry-over funds from prior years into planned activities is built into our successful process established from the beginning of Year 1. The Consortium has a Request for Proposal process, which includes documenting the timeline and activities for expenditures for each program and prior allocations. Once allocated through the process (as referenced above), funding recipients must expend in accordance with their submitted application, budget worksheet, and the deadlines set for that year's funding. As a result, each program has an approved and tailored plan to expend funds timely. These plans, activities, and expenditures are monitored by our CAEP Director. If a program lead wishes to change activities or allocate differently than what was originally approved by the Consortium, they are required to petition for a change to the Consortium. In certain circumstances, if there are any unspent funds from a prior allocation for whatever reason (e.g., a program has completed its initiatives and spent less than expected, the program has been terminated, or programs that were impacted by the pandemic), the Consortium has the discretion to recapture those funds are expedited and timely.

For 2022-2023, the Consortium plans to spend carry-over funds are already in place. Some funds have already been incorporated into the previous 2021-2022 Request for Proposal process while other carry-over funds will be part of a separate allocation process directed towards programming gaps in services or new initiatives that promote students to enroll and matriculate into credit pathways and/or utilize support services.

# Certification

No approver contacts.





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